



THE YEAR OPENED WITH ANTICIPATION FOR THE START OF A POST-PANDEMIC RECOVERY, BUT THE UNEXPECTED IMPACT OF COVID'S OMICRON VARIANT DELAYED THE RETURN TO OFFICE AND BROADER ECONOMIC GROWTH FOR NEARLY SIX MONTHS. NONETHELESS, THE BID CONTINUED TO FOCUS ON THE FUTURE, INCLUDING SUCCESSFULLY RENEWING ITS FIVE-YEAR CHARTER WITH THE CITY AND HIRING NEW STAFF ACROSS MULTIPLE DEPARTMENTS. THE NAMING OF GERREN PRICE AS PRESIDENT AND CEO BOLSTERED DOWNTOWNDC AS THE YEAR CAME TO A CLOSE.

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ABOUT THE BID

WITH AN AVERAGE SO CONTROL OF CON

DAY SERVICES CENTER
FOR INDIVIDUALS
EXPERIENCING HOMELESSNESS





12,1 K+

HOTEL ROOMS
IN 34 HOTELS



12

MUSEUMS WITH
4M ANNUAL VISITORS
(PRE-PANDEMIC)

WALTER E. WASHINGTON 1.1 M ANNUA VISITO (pre-pane)

CAPITAL
ONE ARENA
ANNUAL

2.3M ANNUAL VISITORS

(PRE-PANDEMIC)

PERFORMANCE VENUES ATTRACTING

730 K PATRONS ANNUALLY (PRE-PANDEMIC)

138

BLOCK AREA



79M SF

OF OFFICE SPACE
26% FEDERALLY OWNED OR LEASED

24 ACRES OF PARKS AND OPEN SPACE



The Downtown Business Improvement District (BID) Corporation was

founded in 1997 and is a private non-profit organization. This special district, where property owners have agreed to tax themselves to fund services, encompasses a 138-block area of properties from Massachusetts Avenue on the north, including the Walter E. Washington Convention Center at Mount Vernon Square, to Constitution Avenue on the south, and from Louisiana Avenue on the east to 16th Street on the west.

LETTER

FROM THE CHAIRMAN OF THE BOARD AND THE PRESIDENT AND CEO

Dear DowntownDC BID Member.

In 2022, DowntownDC's road to recovery included challenges both expected, such as a necessary renewal of our charter to operate, and unexpected, including a BID leadership transition and a pandemic virus variant that stalled the city's reopening. We also navigated shifts in the economy and in how we all work and live. In short, it was a year of reevaluating how downtown, and how the BID, functions.

Office vacancies, transit woes, and public safety were all key factors affecting our area. We took heed to the call for action through the beginning frameworks of key planning studies and placemaking projects that engaged diverse stakeholder groups, and assessed their desires for a post-pandemic downtown. We also continued finding new ways to counter COVID's impact and draw people back to the heart of the District.

Through events and activations, our staff found ways to ignite public spaces with culture and creativity. The Downtown Day Services Center celebrated its third year of serving our unhoused neighbors. And, as ever, our dynamic team of Safety/Hospitality & Maintenance Ambassadors led the charge in keeping the public realm clean and welcoming for everyone. All of these things, and much more — including the incredible work of the DowntownDC Foundation — are showcased in this annual report.

Here, we'd like to highlight some of the year's successes that weren't necessarily as visible as a festival in the gorgeously refreshed Franklin Park.

A Crucial Renewal

Every five years, BIDs must renew their charter with the District, and 2022 was the year for DowntownDC. Our Board of Directors and staff worked diligently to craft a comprehensive renewal plan that named these goals for the organization over the next five years:

- Develop a refreshed brand and new, compelling narrative for DowntownDC.
- Lead the development of a bold plan for key investments and initiatives downtown.
- Elevate Gallery Place as the region's cultural and entertainment center.
- Catalyze new investments in urban parks and the public realm
- Play a more direct leadership role in moving unsheltered individuals into housing.

We are pleased to say the renewal was approved without issue, and that we are already hard at work on every goal, as you will see in this report.

New Leadership

Faced with the need to guide the BID through a period of transition and, most important, secure the renewal, the Board





and Gerren Price, who stepped up from being head of public operations to serve as acting President and CEO, worked together closely to keep the organization focused and on track. The partnership proved to be an effective one and demonstrated his leadership abilities in ways no series of interviews could. The Board conducted a search for a new chief executive and, in the end, with full confidence and without hesitation, selected Gerren as the BID's third leader in its 25 years of operation.

A Quarter-Century of Service

As the fiscal year drew to a close, the BID staff and board gathered with our members, partners, business owners, civic and government leaders, and the broader community to celebrate that silver anniversary. It was a moment to reflect on just how much had changed, in so many ways, for the positive since 1997, and to publicly proclaim ourselves as not just the stewards of DowntownDC, but the champions of its recovery.

Our commitment to the betterment of DowntownDC remains unwavering. If anything, it is stronger than ever, and we look forward to working with all of you to achieve greater success in 2023 and beyond. Thanks for everything you have done, and continue to do, to support us in this endeavor. Together, we will build a better downtown, for the benefit of all.



Michael McCarthy
Chairman,
Board of Directors
DowntownDC BID



Gerren PricePresident & CEO
DowntownDC BID



Public Space Operations oversees the Safety/Hospitality and Maintenance (SAM) Ambassador team and works 365 days a year to ensure that the public realm is clean, safe and welcoming.



Removed 109K+ bags of trash and 39K+ bags of recycling

Expanded landscaping program that included **300 hanging baskets and 100+ planters** and incorporated more sustainable planting material



Coordinated the installation of **14 new** signature planters

Added dedicated areas for scooters and bikes where there was an increased need and sufficient space

Helped manage the District
Department of Transportation's
1.5 mile long Open Streets event
on 7th Street NW between
Pennsylvania and Florida avenues



Expand SAM Ambassador team and management personnel

Improve graffiti removal service delivery

Pilot and reevaluate **mobile field services application** needed to track real-time data,
maintenance stats, stakeholder requests
and other defects in the public realm



HOMELESS SERVICES



Launched the inaugural

Community Convening on Homelessness event,

bringing together
stakeholders, service
providers, community
members, and civic and
industry leaders to discuss
issues facing individuals
experiencing homelessness

Hosted weekend services at various locations to provide food and services and reestablished Saturday hours at the DDSC

Expanded outreach services to provide increased direct support through the addition of one staff person









Secure new 5-year
District government
grant to support the
Center's continued
operations

Upgrade registration and queuing system, and streamline service delivery for guests of the Downtown Day Services Center

Create and staff a new facility operations manager position for the Center



PLANN PLACE

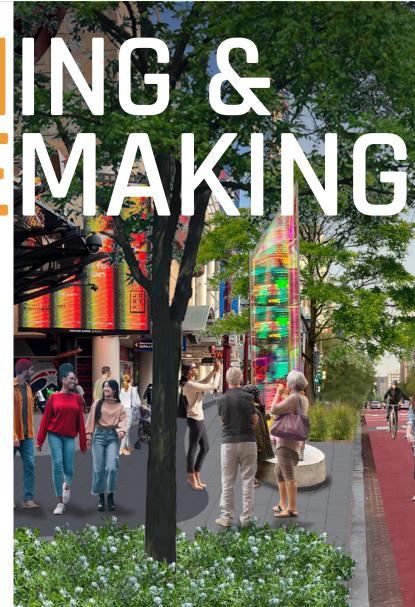
The Planning and Placemaking department focuses on public space, including infrastructural changes, increased mobility and safety, analyses of use, and recommendations for activations.



Developed a DowntownDC
Parks Master Plan

Obtained funding to conduct a **pedestrian safety and experience study** in an effort to create safe and accessible streets with dynamic walking spaces

Developed the **Gallery Place**- **Chinatown Corridor Study**through community engagement
to understand and rethink the
needs of the area









Publish the Parks Master Plan

Create a visionary art plan and solicit recommendations for art specific placemaking

Create landscape and design guidelines

Secure funding to activate additonal park spaces

Create an art walk activation incorporating the BID's signature planters

Establish clear planning and placemaking zones and corridors



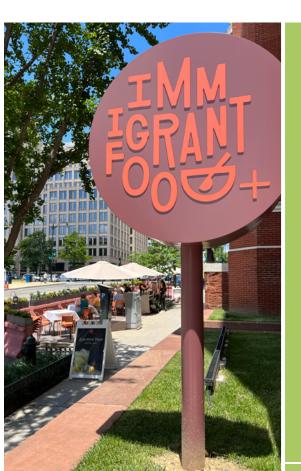
FY22 ACCOMPLISHMENTS

Assisted in the development of **Mayor Muriel Bowser's 5-year economic strategy**

Redeveloped retail strategy in anticipation of post-pandemic recovery

Developed the Streatery
Assistance Grant Program, and
awarded more than \$30,000
in grants to restaurants for
assistance with streatery
creation or improvement







Help facilitate the launch and completion of the Downtown Action Plan

Create a **retail attraction and retention plan** and a retail committee

Assess internal economic development efforts and develop strategic approach to report ideation, development creation, and delivery



Events and Partnerships was established as an independently functioning department to strategically increase programming occurrences, expand event types, and increase the scale and scope of events.



Activated F Street for a 10-day Pop of Spring event, which was included as one of the official events of the National Cherry Blossom Festival

Successfully hosted the **17th season of Downtown Holiday Market** on F
Street between 7th and 9th streets

Creatively activated Franklin
Park with signature events,
including Rock the Park, Petals
in the Park, the DowntownDC
Live Music Series, Can I Kick It
Movie Series, Los Trompos, the
annual Block Party, and more







Develop a comprehensive event strategy to expand geographical footprint, increase community buyin and elevate signature events

Expand event programming into various green spaces and engage a broader demographic of stakeholders, residents, workers, and visitors

Amplify fresh and innovative programming efforts through new and noteworthy partnerships





Marketing and Communications creates and amplifies the voice of the organization and the Downtown D.C. area through digital communications, branding, reports and publications, marketing materials, public relations and social media.



Increased overall media coverage of the organization and new president and CEO

Began efforts to refresh the organization's **brand** and repositioning for a post-pandemic future

Redefined communication priorities to better align with department initiatives and organizational direction







Finalize and launch a refreshed brand for the organization

Redesign and restructure the organization's website

Broaden the organization and leadership's presence in the media and **generate positive press about the area**

FINANCE & ADMINISTRATION

Finance and administration provide oversight of daily operations, financial management, strategic planning and human resource needs.



Completed the five-year financial plan for the BID's application renewal

Completed a building audit to update BID tax billing data

Maintained the **highest possible** audit rating

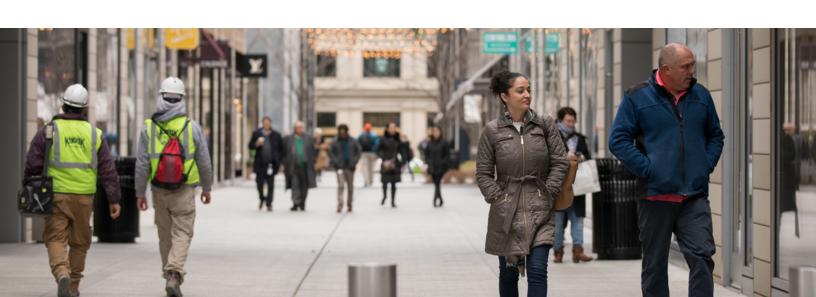


Complete organizational strategic plan with **5-year outlook**

Implement a **new automated accounts payable system**

Complete **Downtown Day Services Center's five-year financial plan**for renewal

Update internal finance and governance policies



LETTER

FROM THE TREASURER OF THE BOARD

The DowntownDC Business Improvement District (BID) ended its 25th year of operation on solid financial footing, despite the challenges presented by operating during a pandemic.

Baker Tilly, the BID's auditors, issued an unqualified opinion on the BID's financial statements for fiscal year 2022, which covers the period of October 1, 2022 through September 30, 2022, earning the highest possible audit rating.

The pages that follow present a summary of the BID's audited Consolidated Financial Statements for FY22. Throughout this period, the BID maintained a strong financial position, and its operating revenue and expenses were on budget. However, overall spending was slightly over budget mainly due to \$1,053,454 of funds reserved for BID Board Designated Expenses. These expenses were to cover unexpected, one-time special legal and consulting services. There are no pending, ongoing or threatened legal matters related to these expenses and none of these funds were paid to any current or former Downtown Business Improvement District Corporation employee(s).

In FY22, there was no change in BID taxes and no change is budgeted for FY23. The last BID tax increase was in FY2019. The FY22 BID tax rates were: commercial property at \$0.1697 cents per square

foot, hotels at \$95.48 per hotel room, and apartment properties at \$120 per apartment. Throughout the year, the BID maintained regular contact with the DC Office of Tax and Revenue, which resulted in greater cooperation and communication towards receiving disbursements and delinquent assessment payments in a timely manner.

In FY2022, the BID's grant revenue was the result of several DC Government grants:

- Downtown Day Services Center
- Streets for People
- Pedestrian Safety Study
- Open Streets
- Community Restroom Pilot Study

Following a year of strong fiscal performance despite challenging circumstances, I am pleased to present a summary of the BID's audited financial statements for public review. If you have any questions or would like to obtain copies of the complete financial statements, please contact the BID directly.

Sincerely,

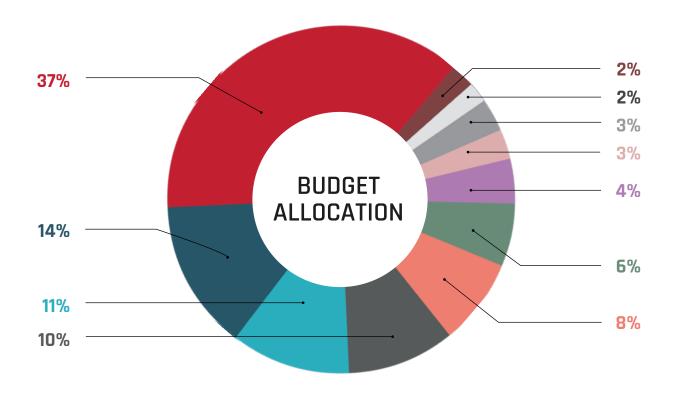


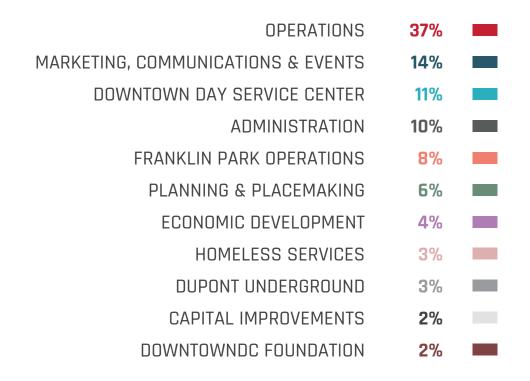
Chris MundyTreasurer,
Board of Directors
DowntownDC BID

CASH AND CASH EQUIVALENTS, ENDING	\$	12,631,403	\$	10,596,126
CASH AND CASH EQUIVALENTS, BEGINNING	\$	10,596,126	\$	9,236,405
NET INCREASE IN CASH AND CASH EQUIVALENTS	\$	2,035,277	\$	1,359,721
Net Cash Provided By Financing Activities	\$	-	\$	(512,442)
Net Cash Used in Investing Activities	\$	(80,824)	\$	(576,098)
Net Cash Provided by Operating Activities	\$	2,116,101	\$	2,448,261
CONSOLIDATED STATEMENT OF CASH FLOWS				
HEL AUGELS, ENDING	<u> </u>	0,201,310		0,007,174
NET ASSETS, BEGINNING NET ASSETS, ENDING	\$ \$	8,889,194 8,261,516	\$ \$	7,414,766 8,889,194
CHANGE IN NET ASSETS NET ASSETS, BEGINNING	\$	(627,678)	\$	1,474,428
	\$	1,053,454	\$	1,105,511
BOARD DESIGNATED EXPENSES	<u> </u>	1 052 454	· ·	1 105 514
TOTAL EXPENSES	\$	16,180,973	\$	13,065,178
Franklin Park Operations	\$	791,075	\$	
Economic Development	\$	937,921	\$	788,778
Planning & Placemaking	\$	1,469,540	\$	780,923
Homeless Services	\$	2,646,340	\$	2,369,564
Public Space Operations: Maintenance Services	\$	4,191,671	\$	4,123,700
Public Space Operations: Safety/Hospitality Services	\$	1,605,685	\$	1,453,735
Marketing, Communications & Events	\$	1,877,073	\$	1,566,392
Administration	\$	2,661,668	\$	1,982,086
EXPENSES				
TOTAL SUPPORT AND REVENUES		16,606,749		15,645,117
CONSOLIDATED STATEMENT OF ACTIVITIES		10/1/219/30/22		10/1/209/30/21
-	-		· · · · · · · · · · · · · · · · · · ·	
TOTAL LIABILITIES AND NET ASSETS	\$	14,751,901	\$	13,578,918
TOTAL UNRESTRICTED NET ASSETS	\$	8,261,516	\$	8,889,194
Property and Equipment, Net	\$	1,032,783	\$	1,487,124
Capital Replacement and Park Improvements Reserve	\$	1,000,000	\$	1,000,000
Undesignated	\$	6,228,733	\$	6,402,070
UNRESTRICTED NET ASSETS				
TOTAL LIABILITES	\$	6,490,385	\$	4,689,724
Other Liabillities	\$	1,235,691	\$	956,304
Deferred BID Assessments	\$	4,516,741	\$	3,214,389
Accounts Payable and Accrued Expenses	\$	737,953	\$	519,031
LIABILITIES AND NET ASSETS				
TOTAL ASSETS	\$	14,751,901	\$	13,578,918
Property and Equipment, Net	\$	1,032,783	\$	1,487,124
Prepaid Expenses	\$	70,204	\$	211,250
Deposits	\$	107,265	\$	107,265
Grant Receivable	\$	364,519	\$	612,442
Contract Receivable	\$	545,727	\$	564,711
Cash and Cash Equivalents	\$	12,631,403	\$	10,596,126
ASSETS		9/30/2022		9/30/2021
DOWNTOWN DC BID CONSOLIDATED STATEMENTS OF FINA	ANCIAL POS	SITION		
DOWNTOWN DO DID CONCOLUDATED STATEMENTS OF FINA	ANCIAL DOS	SITION		

FY2023 BUDGET

\$ 16,076,559





DOWNTOWNDCFOUNDATION

The DowntownDC Foundation is a 501c3 charitable organization launched by the BID in 2019. Its mission is to serve and celebrate the vibrant and diverse DowntownDC community by providing homeless services, revitalizing parks, and enhancing public spaces and experiences.



Established dental services at the **Downtown Day Services Center** through a pilot program made possible by **CareFirst BlueCross BlueShield**. Dental services through the **Terrell A. Waters Impact Clinic** are now a weekly offering.

Funded and served over 500 hot, restaurant-quality holiday meals for Thanksgiving and Christmas and distributed 804 overnight kits with hygiene items, winter gear, blankets, and nutritious snacks and water.

Through grant funding from **Coca- Cola Consolidated**, distributed
"Welcome Home Kits" (valued at
\$500) to individuals transitioning from
homelessness to housing. Foundation

staff receive wish lists from individuals and send kitchenware, bedding, linens, cleaning products, small appliances, grocery cards, and other items. The packages are customized for each individual and delivered to their doorstep.

Funded a crucial homelessness survey in downtown that identified urgent needs and challenges for individuals experiencing homelessness. These findings were presented during the first annual **Community Convening on Homelessness** in September.











TOP FY22 CORPORATE AND FOUNDATION FUNDERS*

Ann B. and Thomas L. Friedman Family Foundation

AARP

Amazon

Coca-Cola Consolidated Comcast

Gensler

Gilbane

Lime

Metro K Shipping LLC

Metropolitan AME Church

UnitedHealthcare

Whole Foods Market

STAFF

(as of September 30, 2022)

Gerren Price

President & CEO

Braulio Agnese

Director of Interactive Marketing

& Communications

Michael Bunn

Lead Facilities Assistant

Britney Chang

Operations Assistant

Jalal Chaoui

Payroll & Benefits Manager

DeLores Dickens

Administration Assistant

Maria Espinoza

Planning Manager

Susan Hampton

Deputy Director of Public

Space Operations

Ellouise Johnson

Maintenance Manager

Debra Kilpatrick Byrd

Director of Homeless Services

Lulu Liu

Senior Accountant

Valencia Long

Digital Communications

& Design Assistant

Narrean Marsden

Social Media Associate

Cecily Mendie

Franklin Park Manager

Innes Noel-Jeune

Senior Finance Assistant

Melanie Nwosu

Director of Events & Partnerships

Nabavi Oliver

Director of Administration

Christian Romero

Human Resource Manager

Montee Saunders

Facilities Assistant

Mark Smith

Facilities Assistant

Latasha Stiger

Partnership & Events Associate

Tyrell Thomas

IT Associate

Muhammed Vohra

Finance Assistant

Remi Wallace

Events & Strategic Partnership Manager

Ebony Walton

Associate Director of Stakeholder Engagement

Gerard Widdicombe

Director of Economic Development

Famela Wolf

Facilities Assistant Engagement

DOWNTOWNDC FOUNDATION

Rachel Rose Hartman

Executive Director

Jana Krien

Development Operations Manager

SAFETY/HOSPITALITY AND MAINTENANCE AMBASSADORS

(as of September 30, 2022)

Jose Avelar

Timothy Bolden Bernard Bond Martin Brown

Michael Brown Wayne Cain Norma Canales

James Edward Caviness Bey

Phillip Crooms Rodolfo Custodio Raymond Dantzler Anthony Davenport

John Davis

Rene Diaz-Morales
Phillip Dukes
Alyce Easterling
Ethel Frye
Marcus Gethers

Nelson Giron-Mendoza

Tyrell Hale

LaShawn Hawkins
Darryl Haywood
Joseph Johnson

Cedric Johnson Michael Johnson Darwin Jones

Manuel Loza Julio Martinez Frank McCoy Kevin McKinley Terrence McNeal

Malik McSwain Julio Mendez Arevalo

Alfreda Mintah Phillip Mitchell Justin Monroe Tremaine Moore Fred Peele Blanca Ramirez

Donna Riley Kevin Robinson

Rosa Rosales De Velado

Harold Royal

Lorenzo Sanders, Sr. Crystal Saunders Dion Simmons Lorine Simon Jermaine Simpson Derrick Streeter Charles Stroud

Edward Pernell Taylor

Robert Toney Alonzo Williams Michael Williams Philip Boyd Wright

BOARD OF DIRECTORS

(as of September 30, 2022)

EXECUTIVE COMMITTEE

Gerren Price (President)

President & CEO, DowntownDC BID

Michael McCarthy (Chairman)

Vice President/Director of Acquisitions, Quadrangle Development Corporation

Scott Frisch (Treasurer)

COO, American Association of Retired Persons Foundation

Donna Cooper (Secretary)

Region President, PEPCO

Chase Rynd (Past Chair)

Kingdon Gould III (Past Chair)

Vice President, Gould Property Company

Matthew Klein (Vice Chair)

President, Akridge

Robert H. Braunohler

Real Estate Development Consultant, RB Advisors LLC

Yeni Wong

President, Riverdale International

MEMBERS

Jeffrey Bank

Chief Executive Officer, The Alicart Restaurant Group

Ann Chisholm

D.C. Government Relations Officer, Washington Metropolitan Area Transit Authority

Monica Dixon

Chief Administrative
Officer/President External
Affairs, Monumental Sports
& Entertainment

Thomas E. Finan

Managing Director, Trammell Crow Company

Shantelle George

Vice President/Store Manager, Macy's, Metro Center Downtown DC

Brian Grant

First Vice President, Equity Residential

Kathy Guy

Vice President, JBG Smith

Thor C. Headley

Managing Director, Hines, Columbia Square

Norman Jemal

Principal/Senior Vice President, Douglas Development

Chris Jennings

Managing Director, Shakespeare Theatre Company

Robin A. McClain

Senior Vice President, Marketing/ Communications, Destination DC

John McDonnell

President, Clyde's Restaurant Group

J.R. Meyers

Senior Partner, The Meyers Group LLC

Rev. Dr. lanther M. Mills

Senior Pastor, Asbury United Methodist Church

Wallace J. Mlyniec

Lupo-Rici Professor of Clinical Legal Justice Director, Juvenile Justice Clinic Georgetown University Law Center

Christopher P. Mundy

US Head of Life, Science and Office, Oxford Properties

Marshall McNair

Vice President, Asset Management – US Office Division, Brookfield Properties

Pete Otteni

Senior Vice President, Development, Boston Properties

Todd Payne

Government Affairs Manager, Microsoft

Kim Sajet

Director, National Portrait Gallery/ Smithsonian Institution

Kenneth Schwartz

Partner, Arnold & Porter Kaye Scholer

Paul R. Tetreault

Producing Director, Ford's Theatre

Dean Violagis

Senior Vice President, Portfolio Research, CoStar Group, Inc.

Matthew August (GSA liaison)

Director, Facilities Management & Services Programs Div. PBS/NCR, US General Services Administration



DOWNTOWN BUSINESS IMPROVEMENT DISTRICT CORPORATION

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